

 CONSENSUS ASSESSMENTS INITIATIVE QUESTIONNAIRE v4.0.3				
Introduction				
Consensus Assessments Initiative Questionnaire (CAIQ):				
This tab includes the questionnaire associated with the Cloud Control Matrix (CCM) controls, commonly known as the CAIQ.				
The Consensus Assessments Initiative Questionnaire version 4 (or CAIQv4) aligns with the CCMv4 control specifications. The CAIQv4's purpose is to help organizations conduct self-assessments to test their compliance against the CCM V4. It is developed under CSA's STAR-Level I program umbrella, allowing organizations to complete and submit self-assessments to CSA's STAR Registry.				
CAIQv4 features 261 questions structured and formulated based on the 17 domains and underlying control specifications of the CCM.				
Each question is described using the following attributes:				
Question ID				
The question identifiers.				
Assessment Question				
The description of the question.				
In addition, this tab includes the following sections (groups of columns).				
CSP CAIQ Answer				
The Cloud Service Provider (CSP) must respond with "Yes"/ "No"/ "NA" next to the corresponding assessment question, and for the portion(s) of the CCM control specification they are responsible and accountable for implementing.				
Meaning of possible replies:				
• "Yes": The portion(s) of the CCM control requirement corresponding to the assessment question is met.				

• “No”:The portion(s) of the CCM control requirement corresponding to the assessment question is not met.				
• “N/A”:The question is not in scope and does not apply to the cloud service under assessment.				
NOTES:				
A “Yes” answer indicates that the portion of the control in question is implemented.The CSP indicates the responsible and accountable parties (SSRM control ownership), and optionally elaborates on the implementation “how-to” per relevant party CSP and/or CSC.				
A “No” answer indicates that the portion of the control in question is not implemented, while in scope of the assessment.The CSP has to assign the implementation responsibility of the control to the relevant party under column “SSRM control ownership”, and optionally elaborate on the “why” (has not been implemented), and “what” has to be done for its implementation by that party.				
A “N/A” answer indicates that the portion of the control in question is out of scope of the assessment.The “SSRM control ownership” column is to be left blank (e.g., greyed out), and optionally the CSP may explain why it is the case (“CSP Implementation Description”).				
Shared Security Responsibility Model (SSRM) control ownership				
The CSP control responses shall identify control applicability and ownership for their specific service.				
• CSP-owned:The CSP is entirely responsible and accountable for the CCM control implementation.				
• CSC-owned:The Cloud Service Customer (CSC) is entirely responsible and accountable for the CCM control implementation.				
• Third-party outsourced:The third-party CSP in the supply chain (e.g., an IaaS provider) is responsible for CCM control implementation, while the CSP is fully accountable.				
• Shared CSP and CSC: Both the CSP and CSC share CCM control implementation responsibility and accountability.				
• Shared CSP and third party:Any CCM control implementation responsibility is shared between CSP and the third party, but the CSP remains fully accountable.				
Note:The CAIQv4 SSRM schema is tailored to CCMv4’s Supply Chain Management, Transparency, and Accountability (STA) domain, controls I-6, and their corresponding implementation guidelines.				
CSP implementation description (optional/recommended)				
A description (with references) of how the cloud service provider meets (or does not meet) the portion(s) of the SSRM control they are responsible for. If “NA,” explain why.				

CSC responsibilities (optional/recommended)				
A summary description of the cloud service customer security responsibilities for the portion(s) of the SSRM control that is responsible for, with corresponding guidance and references.				
End of Introduction				
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CAIQ [™] CONSENSUS ASSESSMENTS INITIATIVE QUESTIONNAIRE v4.0.3											
Question ID	Question	CSP CAIQ Answer	SSRM Control Ownership	CSP Implementation Description (Optional/Recommended)	CSC Responsibilities (Optional/Recommended)			CCM Control ID	CCM Control Specification	CCM Control Title	CCM Domain Title
A&A-01.1	Are audit and assurance policies, procedures, and standards established, documented, approved, communicated, applied, evaluated, and maintained?	Yes		These items are covered within Katalon's ISMS.				A&A-01	Establish, document, approve, communicate, apply, evaluate and maintain audit and assurance policies and procedures and standards. Review and update the policies and procedures at least annually.	Audit and Assurance Policy and Procedures	Audit & Assurance
A&A-01.2	Are audit and assurance policies, procedures, and standards reviewed and updated at least annually?	Yes		Led by Katalon CISO.							
A&A-02.1	Are independent audit and assurance assessments conducted according to relevant standards at least annually?	Yes		SOC2 Type 2, ISO27001, ISO27017 certified.				A&A-02	Conduct independent audit and assurance assessments according to relevant standards at least annually.	Independent Assessments	
A&A-03.1	Are independent audit and assurance assessments performed according to risk-based plans and policies?	Yes		A risk based approach is used for independent audits.				A&A-03	Perform independent audit and assurance assessments according to risk-based plans and policies.	Risk Based Planning Assessment	
A&A-04.1	Is compliance verified regarding all relevant standards, regulations, legal/contractual, and statutory requirements applicable to the audit?	Yes		Yes, all feduciary requirements are considered in scope.				A&A-04	Verify compliance with all relevant standards, regulations, legal/contractual, and statutory requirements applicable to the audit.	Requirements Compliance	
A&A-05.1	Is an audit management process defined and implemented to support audit planning, risk analysis, security control assessments, conclusions, remediation schedules, report generation, and reviews of past reports and supporting evidence?	Yes		This is in scope of the annual SOC 2 audit process.				A&A-05	Define and implement an Audit Management process to support audit planning, risk analysis, security control assessment, conclusion, remediation schedules, report generation, and review of past reports and supporting evidence.	Audit Management Process	
A&A-06.1	Is a risk-based corrective action plan to remediate audit findings established, documented, approved, communicated, applied, evaluated, and maintained?	Yes		Any findings are captured within a corrective action plan and remediated according to business risk apetitie.				A&A-06	Establish, document, approve, communicate, apply, evaluate and maintain a risk-based corrective action plan to remediate audit findings, review and report remediation status to relevant stakeholders.	Remediation	
A&A-06.2	Is the remediation status of audit findings reviewed and reported to relevant stakeholders?	Yes		Yes, senior management is involved in risk treatment process for any findings.							
AIS-01.1	Are application security policies and procedures established, documented, approved, communicated, applied, evaluated, and maintained to guide appropriate planning, delivery, and support of the organization's application security capabilities?	Yes		These items are covered within Katalon's ISMS.				AIS-01	Establish, document, approve, communicate, apply, evaluate and maintain policies and procedures for application security to provide guidance to the appropriate planning, delivery and support of the organization's application security capabilities. Review and update the policies and procedures at least annually.	Application and Interface Security Policy and Procedures	Application & Interface Security
AIS-01.2	Are application security policies and procedures reviewed and updated at least annually?	Yes		Yes, led by Katalon CISO.							
AIS-02.1	Are baseline requirements to secure different applications established, documented, and maintained?	Yes		These items are covered within Katalon's Application Security Policy.				AIS-02	Establish, document and maintain baseline requirements for securing different applications.	Application Security Baseline Requirements	
AIS-03.1	Are technical and operational metrics defined and implemented according to business objectives, security requirements, and compliance obligations?	Yes		Risk-based metrics are defined for business requirements.				AIS-03	Define and implement technical and operational metrics in alignment with business objectives, security requirements, and compliance obligations.	Application Security Metrics	
AIS-04.1	Is an SDLC process defined and implemented for application design, development, deployment, and operation per organizationally designed security requirements?	Yes		These items are covered within Katalon's ISMS.				AIS-04	Define and implement a SDLC process for application design, development, deployment, and operation in accordance with security requirements defined by the organization.	Secure Application Design and Development	
AIS-05.1	Does the testing strategy outline criteria to accept new information systems, upgrades, and new versions while ensuring application security, compliance adherence, and organizational speed of delivery goals?	Yes		Yes, separate environments are kept for testing prior to promotion to production.				AIS-05	Implement a testing strategy, including criteria for acceptance of new information systems, upgrades and new versions, which provides application security assurance and maintains compliance while enabling organizational speed of delivery goals. Automate when applicable and possible.	Automated Application	

AIS-05.2	Is testing automated when applicable and possible?	Yes		Where applicable, automation is included as part of the QA strategy.			AIS-05		Security Testing	
AIS-06.1	Are strategies and capabilities established and implemented to deploy application code in a secure, standardized, and compliant manner?	Yes		Yes, code quality and standards are established for developers. Sonarcloud is used to support this activity.			AIS-06	Establish and implement strategies and capabilities for secure, standardized, and compliant application deployment. Automate where possible.	Automated Secure Application Deployment	
AIS-06.2	Is the deployment and integration of application code automated where possible?	Yes		Yes, CI/CD pipelines are defined for business production applications						
AIS-07.1	Are application security vulnerabilities remediated following defined processes?	Yes		Yes, based on Katalon's SSDLC, Vulnerability Management and Patch Management Policies.			AIS-07	Define and implement a process to remediate application security vulnerabilities, automating remediation when possible.	Application Vulnerability Remediation	
AIS-07.2	Is the remediation of application security vulnerabilities automated when possible?	Yes		Yes, when possible vulnerability remediation automation is implemented.						
BCR-01.1	Are business continuity management and operational resilience policies and procedures established, documented, approved, communicated, applied, evaluated, and maintained?	Yes		These items are covered within Katalon's ISMS.			BCR-01	Establish, document, approve, communicate, apply, evaluate and maintain business continuity management and operational resilience policies and procedures. Review and update the policies and procedures at least annually.	Business Continuity Management Policy and Procedures	
BCR-01.2	Are the policies and procedures reviewed and updated at least annually?	Yes		Yes, led by Katalon CISO.						
BCR-02.1	Are criteria for developing business continuity and operational resiliency strategies and capabilities established based on business disruption and risk impacts?	Yes		Yes, this is covered within Katalon BC/DR Plans and policies.			BCR-02	Determine the impact of business disruptions and risks to establish criteria for developing business continuity and operational resilience strategies and capabilities.	Risk Assessment and Impact Analysis	
BCR-03.1	Are strategies developed to reduce the impact of, withstand, and recover from business disruptions in accordance with risk appetite?	Yes		Yes, Katalon Cloud Operations teams have implemented strategies to meet business risk for BC/DR for production applications.			BCR-03	Establish strategies to reduce the impact of, withstand, and recover from business disruptions within risk appetite.	Business Continuity Strategy	
BCR-04.1	Are operational resilience strategies and capability results incorporated to establish, document, approve, communicate, apply, evaluate, and maintain a business continuity plan?	Yes		Yes, these considerations are included for the Katalon BCP.			BCR-04	Establish, document, approve, communicate, apply, evaluate and maintain a business continuity plan based on the results of the operational resilience strategies and capabilities.	Business Continuity Planning	
BCR-05.1	Is relevant documentation developed, identified, and acquired to support business continuity and operational resilience plans?	Yes		Yes, Katalon has a cross functional committee who meets at least semi-annually to review and improve on the process where applicable.			BCR-05	Develop, identify, and acquire documentation that is relevant to support the business continuity and operational resilience programs. Make the documentation available to authorized stakeholders and review periodically.	Documentation	
BCR-05.2	Is business continuity and operational resilience documentation available to authorized stakeholders?	Yes		Yes, documentation is available to authorized stakeholders.						
BCR-05.3	Is business continuity and operational resilience documentation reviewed periodically?	Yes		Yes, semi-annually.						
BCR-06.1	Are the business continuity and operational resilience plans exercised and tested at least annually and when significant changes occur?	Yes		Yes, semi-annually.			BCR-06	Exercise and test business continuity and operational resilience plans at least annually or upon significant changes.	Business Continuity Exercises	Business Continuity Management and Operational Resilience
BCR-07.1	Do business continuity and resilience procedures establish communication with stakeholders and participants?	Yes		Yes, call trees and communication plans are included.			BCR-07	Establish communication with stakeholders and participants in the course of business continuity and resilience procedures.	Communication	
BCR-08.1	Is cloud data periodically backed up?	Yes		Yes, multi-zone and zero gapped strategies are implemented for cloud workloads.				Periodically backup data stored in the cloud. Ensure the confidentiality, integrity and availability of the backup, and verify data restoration from backup for resiliency.		

BCR-08.2	Is the confidentiality, integrity, and availability of backup data ensured?	Yes		Yes, multi-zone and zero gapped strategies are implemented for cloud workloads.			BCR-08		Backup	
BCR-08.3	Can backups be restored appropriately for resiliency?	Yes		Yes, backups can be restored in within business risk tolerance.						
BCR-09.1	Is a disaster response plan established, documented, approved, applied, evaluated, and maintained to ensure recovery from natural and man-made disasters?	Yes		Yes, this is included within Katalon's ISMS.			BCR-09	Establish, document, approve, communicate, apply, evaluate and maintain a disaster response plan to recover from natural and man-made disasters. Update the plan at least annually or upon significant changes.	Disaster Response Plan	
BCR-09.2	Is the disaster response plan updated at least annually, and when significant changes occur?	Yes		Yes, centrally managed within Drata and reviewed at least annually.						
BCR-10.1	Is the disaster response plan exercised annually or when significant changes occur?	Yes		Yes, in both cases.			BCR-10	Exercise the disaster response plan annually or upon significant changes, including if possible local emergency authorities.	Response Plan Exercise	
BCR-10.2	Are local emergency authorities included, if possible, in the exercise?	Yes		Yes, these are considered for live DR scenarios.						
BCR-11.1	Is business-critical equipment supplemented with redundant equipment independently located at a reasonable minimum distance in accordance with applicable industry standards?	Yes		All production is hosted within AWS and redundancy is built in for DR scenarios.			BCR-11	Supplement business-critical equipment with redundant equipment independently located at a reasonable minimum distance in accordance with applicable industry standards.	Equipment Redundancy	
CCC-01.1	Are risk management policies and procedures associated with changing organizational assets including applications, systems, infrastructure, configuration, etc., established, documented, approved, communicated, applied, evaluated and maintained (regardless of whether asset management is internal or external)?	Yes		Yes, risk management policies and procedures cover listed items.			CCC-01	Establish, document, approve, communicate, apply, evaluate and maintain policies and procedures for managing the risks associated with applying changes to organization assets, including application, systems, infrastructure, configuration, etc., regardless of whether the assets are managed internally or externally (i.e., outsourced). Review and update the policies and procedures at least annually.	Change Management Policy and Procedures	
CCC-01.2	Are the policies and procedures reviewed and updated at least annually?	Yes		Yes, led by Katalon CISO.						
CCC-02.1	Is a defined quality change control, approval and testing process (with established baselines, testing, and release standards) followed?	Yes		QA testing and promotion to prod with multiple environments in place.			CCC-02	Follow a defined quality change control, approval and testing process with established baselines, testing, and release standards.	Quality Testing	
CCC-03.1	Are risks associated with changing organizational assets (including applications, systems, infrastructure, configuration, etc.) managed, regardless of whether asset management occurs internally or externally (i.e., outsourced)?	Yes		Yes, asset management in place and risk level considered.			CCC-03	Manage the risks associated with applying changes to organization assets, including application, systems, infrastructure, configuration, etc., regardless of whether the assets are managed internally or externally (i.e., outsourced).	Change Management Technology	
CCC-04.1	Is the unauthorized addition, removal, update, and management of organization assets restricted?	Yes		Access is granted based on user role and business need-to-know.			CCC-04	Restrict the unauthorized addition, removal, update, and management of organization assets.	Unauthorized Change Protection	Change Control and Configuration Management
CCC-05.1	Are provisions to limit changes that directly impact CSC-owned environments and require tenants to authorize requests explicitly included within the service level agreements (SLAs) between CSPs and CSCs?	Yes		Yes, language is included within agreements to cover access controls for CSC data.			CCC-05	Include provisions limiting changes directly impacting CSCs owned environments/tenants to explicitly authorized requests within service level agreements between CSPs and CSCs.	Change Agreements	
CCC-06.1	Are change management baselines established for all relevant authorized changes on organizational assets?	Yes		Yes, DevSecOps and Infrastructure teams operate within Jira with change control and approval chains.			CCC-06	Establish change management baselines for all relevant authorized changes on organization assets.	Change Management Baseline	

CCC-07.1	Are detection measures implemented with proactive notification if changes deviate from established baselines?	Yes		CSPM and SIEM is implemted to observe anomalies.			CCC-07	Implement detection measures with proactive notification in case of changes deviating from the established baseline.	Detection of Baseline Deviation	
CCC-08.1	Is a procedure implemented to manage exceptions, including emergencies, in the change and configuration process?	Yes		Yes, senior management may opt to implement a hotfix during emergencies.			CCC-08	'Implement a procedure for the management of exceptions, including emergencies, in the change and configuration process.Align the procedure with the requirements of GRC-04: Policy Exception Process.'	Exception Management	
CCC-08.2	'Is the procedure aligned with the requirements of the GRC-04: Policy Exception Process?'	Yes		Yes, an approved exception process is in place and managed with Jira.						
CCC-09.1	Is a process to proactively roll back changes to a previously known "good state" defined and implemented in case of errors or security concerns?	Yes		Yes, contingency plans are in place to enable rollbacks during unsuccessful deployments.			CCC-09	Define and implement a process to proactively roll back changes to a previous known good state in case of errors or security concerns.	Change Restoration	
CEK-01.1	Are cryptography, encryption, and key management policies and procedures established, documented, approved, communicated, applied, evaluated, and maintained?	Yes		Yes, this items are captured within Katalon ISMS.			CEK-01	Establish, document, approve, communicate, apply, evaluate and maintain policies and procedures for Cryptography, Encryption and Key Management. Review and update the policies and procedures at least annually.	Encryption and Key Management Policy and Procedures	
CEK-01.2	Are cryptography, encryption, and key management policies and procedures reviewed and updated at least annually?	Yes		Yes, led by Katalon CISO.						
CEK-02.1	Are cryptography, encryption, and key management roles and responsibilities defined and implemented?	Yes		Yes, currently shared between CloudOps and DevSecOps teams.			CEK-02	Define and implement cryptographic, encryption and key management roles and responsibilities.	CEK Roles and Responsibilities	
CEK-03.1	Are data at-rest and in-transit cryptographically protected using cryptographic libraries certified to approved standards?	Yes		Yes, AES256, RSA2048, and TLS1.2+ are used where possible.			CEK-03	Provide cryptographic protection to data at-rest and in-transit, using cryptographic libraries certified to approved standards.	Data Encryption	
CEK-04.1	Are appropriate data protection encryption algorithms used that consider data classification, associated risks, and encryption technology usability?	Yes		Yes, considerations on complexity, availability and confidentiality are considered when selecting approved algorithms.			CEK-04	Use encryption algorithms that are appropriate for data protection, considering the classification of data, associated risks, and usability of the encryption technology.	Encryption Algorithm	
CEK-05.1	Are standard change management procedures established to review, approve, implement and communicate cryptography, encryption, and key management technology changes that accommodate internal and external sources?	Yes		Yes, code reviews and system architecture board reviews proposals for changes and new builds.			CEK-05	Establish a standard change management procedure, to accommodate changes from internal and external sources, for review, approval, implementation and communication of cryptographic, encryption and key management technology changes.	Encryption Change Management	
CEK-06.1	Are changes to cryptography-, encryption- and key management-related systems, policies, and procedures, managed and adopted in a manner that fully accounts for downstream effects of proposed changes, including residual risk, cost, and benefits analysis?	No		Partial implementation. No all metrics are fully defined within the risk management program specifiically related to encryption.			CEK-06	Manage and adopt changes to cryptography-, encryption-, and key management-related systems (including policies and procedures) that fully account for downstream effects of proposed changes, including residual risk, cost, and benefits analysis.	Encryption Change Cost Benefit Analysis	
CEK-07.1	Is a cryptography, encryption, and key management risk program established and maintained that includes risk assessment, risk treatment, risk context, monitoring, and feedback provisions?	No		Partial implementation. No all metrics are fully defined within the risk management program specifiically related to encryption.			CEK-07	Establish and maintain an encryption and key management risk program that includes provisions for risk assessment, risk treatment, risk context, monitoring, and feedback.	Encryption Risk Management	
CEK-08.1	Are CSPs providing CSCs with the capacity to manage their own data encryption keys?	No		CSP keys only.			CEK-08	CSPs must provide the capability for CSCs to manage their own data encryption keys.	CSC Key Management Capability	
CEK-09.1	Are encryption and key management systems, policies, and processes audited with a frequency proportional to the system's risk exposure, and after any security event?	Yes		Yes, centrally monitored and audited with Lacework Security and other native AWS tools.			CEK-09	Audit encryption and key management systems, policies, and processes with a frequency that is proportional to the risk exposure of the system with audit occurring preferably continuously but at least annually and after any security event(s).	Encryption and Key Management Audit	
CEK-09.2	Are encryption and key management systems, policies, and processes audited (preferably continuously but at least annually)?	Yes		Yes, annually.						
CEK-10.1	Are cryptographic keys generated using industry-accepted and approved cryptographic libraries that specify algorithm strength and random number generator specifications?	Yes		Yes, industry standard implementation is done.			CEK-10	Generate Cryptographic keys using industry accepted cryptographic libraries specifying the algorithm strength and the random number generator used.	Key Generation	

CEK-11.I	Are private keys provisioned for a unique purpose managed, and is cryptography secret?	Yes		Yes, specifically defined and implemented per purpose.			CEK-11	Manage cryptographic secret and private keys that are provisioned for a unique purpose.	Key Purpose	Cryptography, Encryption & Key Management
CEK-12.I	Are cryptographic keys rotated based on a cryptoperiod calculated while considering information disclosure risks and legal and regulatory requirements?	Yes		Yes, key rotation is considered as part of key management processes.			CEK-12	Rotate cryptographic keys in accordance with the calculated cryptoperiod, which includes provisions for considering the risk of information disclosure and legal and regulatory requirements.	Key Rotation	
CEK-13.I	Are cryptographic keys revoked and removed before the end of the established cryptoperiod (when a key is compromised, or an entity is no longer part of the organization) per defined, implemented, and evaluated processes, procedures, and technical measures to include legal and regulatory requirement provisions?	Yes		Yes, immediately changed and removed if comprimized.			CEK-13	Define, implement and evaluate processes, procedures and technical measures to revoke and remove cryptographic keys prior to the end of its established cryptoperiod, when a key is compromised, or an entity is no longer part of the organization, which include provisions for legal and regulatory requirements.	Key Revocation	
CEK-14.I	Are processes, procedures and technical measures to destroy unneeded keys defined, implemented and evaluated to address key destruction outside secure environments, revocation of keys stored in hardware security modules (HSMs), and include applicable legal and regulatory requirement provisions?	NA		100% cloud based no HSMs			CEK-14	Define, implement and evaluate processes, procedures and technical measures to destroy keys stored outside a secure environment and revoke keys stored in Hardware Security Modules (HSMs) when they are no longer needed, which include provisions for legal and regulatory requirements.	Key Destruction	
CEK-15.I	Are processes, procedures, and technical measures to create keys in a pre-activated state (i.e., when they have been generated but not authorized for use) being defined, implemented, and evaluated to include legal and regulatory requirement provisions?	Yes		All legal and regulatory requirements are considered for key management.			CEK-15	Define, implement and evaluate processes, procedures and technical measures to create keys in a pre-activated state when they have been generated but not authorized for use, which include provisions for legal and regulatory requirements.	Key Activation	
CEK-16.I	Are processes, procedures, and technical measures to monitor, review and approve key transitions (e.g., from any state to/from suspension) being defined, implemented, and evaluated to include legal and regulatory requirement provisions?	Yes		All legal and regulatory requirements are considered for key management.			CEK-16	Define, implement and evaluate processes, procedures and technical measures to monitor, review and approve key transitions from any state to/from suspension, which include provisions for legal and regulatory requirements.	Key Suspension	
CEK-17.I	Are processes, procedures, and technical measures to deactivate keys (at the time of their expiration date) being defined, implemented, and evaluated to include legal and regulatory requirement provisions?	Yes		All legal and regulatory requirements are considered for key management.			CEK-17	Define, implement and evaluate processes, procedures and technical measures to deactivate keys at the time of their expiration date, which include provisions for legal and regulatory requirements.	Key Deactivation	
CEK-18.I	Are processes, procedures, and technical measures to manage archived keys in a secure repository (requiring least privilege access) being defined, implemented, and evaluated to include legal and regulatory requirement provisions?	Yes		All legal and regulatory requirements are considered for key management.			CEK-18	Define, implement and evaluate processes, procedures and technical measures to manage archived keys in a secure repository requiring least privilege access, which include provisions for legal and regulatory requirements.	Key Archival	
CEK-19.I	Are processes, procedures, and technical measures to use compromised keys to encrypt information in specific scenarios (e.g., only in controlled circumstances and thereafter only for data decryption and never for encryption) defined, implemented, and evaluated to include legal and regulatory requirement provisions?	Yes		Compromised keys are immediately revoked and never used for new encryption.			CEK-19	Define, implement and evaluate processes, procedures and technical measures to use compromised keys to encrypt information only in controlled circumstance, and thereafter exclusively for decrypting data and never for encrypting data, which include provisions for legal and regulatory requirements.	Key Compromise	
CEK-20.I	Are processes, procedures, and technical measures to assess operational continuity risks (versus the risk of losing control of keying material and exposing protected data) being defined, implemented, and evaluated to include legal and regulatory requirement provisions?	Yes		All legal and regulatory requirements are considered for key management.			CEK-20	Define, implement and evaluate processes, procedures and technical measures to assess the risk to operational continuity versus the risk of the keying material and the information it protects being exposed if control of the keying material is lost, which include provisions for legal and regulatory requirements.	Key Recovery	
CEK-21.I	Are key management system processes, procedures, and technical measures being defined, implemented, and evaluated to track and report all cryptographic materials and status changes that include legal and regulatory requirements provisions?	Yes		All legal and regulatory requirements are considered for key management.			CEK-21	Define, implement and evaluate processes, procedures and technical measures in order for the key management system to track and report all cryptographic materials and changes in status, which include provisions for legal and regulatory requirements.	Key Inventory Management	

DCS-07.2	Are physical security perimeters established between administrative and business areas, data storage, and processing facilities?	Yes		Yes, controls are in place for physical access.			DCS-07		Controlled Access Points
DCS-08.1	Is equipment identification used as a method for connection authentication?	No		Equipment ID is not used for authentication today.			DCS-08	Use equipment identification as a method for connection authentication.	Equipment Identification
DCS-09.1	Are solely authorized personnel able to access secure areas, with all ingress and egress areas restricted, documented, and monitored by physical access control mechanisms?	Yes		Yes, only authorized personnel are able to access secure areas.			DCS-09	Allow only authorized personnel access to secure areas, with all ingress and egress points restricted, documented, and monitored by physical access control mechanisms. Retain access control records on a periodic basis as deemed appropriate by the organization.	Secure Area Authorization
DCS-09.2	Are access control records retained periodically, as deemed appropriate by the organization?	Yes		Yes, digitally logged via card control system.					
DCS-10.1	Are external perimeter datacenter surveillance systems and surveillance systems at all ingress and egress points implemented, maintained, and operated?	Yes		100% AWS hosted.			DCS-10	Implement, maintain, and operate datacenter surveillance systems at the external perimeter and at all the ingress and egress points to detect unauthorized ingress and egress attempts.	Surveillance System
DCS-11.1	Are datacenter personnel trained to respond to unauthorized access or egress attempts?	Yes		100% AWS hosted.			DCS-11	Train datacenter personnel to respond to unauthorized ingress or egress attempts.	Unauthorized Access Response Training
DCS-12.1	Are processes, procedures, and technical measures defined, implemented, and evaluated to ensure risk-based protection of power and telecommunication cables from interception, interference, or damage threats at all facilities, offices, and rooms?	Yes		100% AWS hosted.			DCS-12	Define, implement and evaluate processes, procedures and technical measures that ensure a risk-based protection of power and telecommunication cables from a threat of interception, interference or damage at all facilities, offices and rooms.	Cabling Security
DCS-13.1	Are data center environmental control systems designed to monitor, maintain, and test that on-site temperature and humidity conditions fall within accepted industry standards effectively implemented and maintained?	Yes		100% AWS hosted.			DCS-13	Implement and maintain data center environmental control systems that monitor, maintain and test for continual effectiveness the temperature and humidity conditions within accepted industry standards.	Environmental Systems
DCS-14.1	Are utility services secured, monitored, maintained, and tested at planned intervals for continual effectiveness?	Yes		100% AWS hosted.			DCS-14	Secure, monitor, maintain, and test utilities services for continual effectiveness at planned intervals.	Secure Utilities
DCS-15.1	Is business-critical equipment segregated from locations subject to a high probability of environmental risk events?	Yes		100% AWS hosted.			DCS-15	Keep business-critical equipment away from locations subject to high probability for environmental risk events.	Equipment Location
DSP-01.1	Are policies and procedures established, documented, approved, communicated, enforced, evaluated, and maintained for the classification, protection, and handling of data throughout its lifecycle according to all applicable laws and regulations, standards, and risk level?	Yes		Yes, managed by the CloudOps and Security teams.			DSP-01	Establish, document, approve, communicate, apply, evaluate and maintain policies and procedures for the classification, protection and handling of data throughout its lifecycle, and according to all applicable laws and regulations, standards, and risk level. Review and update the policies and procedures at least annually.	Security and Privacy Policy and Procedures
DSP-01.2	Are data security and privacy policies and procedures reviewed and updated at least annually?	Yes		Yes, led by Katalon CISO.					
DSP-02.1	Are industry-accepted methods applied for secure data disposal from storage media so information is not recoverable by any forensic means?	Yes		Yes, based on NIST standards.			DSP-02	Apply industry accepted methods for the secure disposal of data from storage media such that data is not recoverable by any forensic means.	Secure Disposal
DSP-03.1	Is a data inventory created and maintained for sensitive and personal information (at a minimum)?	Yes		Yes, proper chain of custody is implemented.			DSP-03	Create and maintain a data inventory, at least for any sensitive data and personal data.	Data Inventory
DSP-04.1	Is data classified according to type and sensitivity levels?	Yes		Yes, as part of Katalon ISMS.			DSP-04	Classify data according to its type and sensitivity level.	Data Classification

DSP-16.1	Do data retention, archiving, and deletion practices follow business requirements, applicable laws, and regulations?	Yes		Yes, data retention considerations include legal and regulatory requirements.			DSP-16	Data retention, archiving and deletion is managed in accordance with business requirements, applicable laws and regulations.	Data Retention and Deletion	
DSP-17.1	Are processes, procedures, and technical measures defined and implemented to protect sensitive data throughout its lifecycle?	Yes		Yes, intransit and at rest.			DSP-17	Define and implement, processes, procedures and technical measures to protect sensitive data throughout it's lifecycle.	Sensitive Data Protection	
DSP-18.1	Does the CSP have in place, and describe to CSCs, the procedure to manage and respond to requests for disclosure of Personal Data by Law Enforcement Authorities according to applicable laws and regulations?	Yes		Covered in agreement.						
DSP-18.2	Does the CSP give special attention to the notification procedure to interested CSCs, unless otherwise prohibited, such as a prohibition under criminal law to preserve confidentiality of a law enforcement investigation?	No		Covered by Katalon ISMS.			DSP-18	The CSP must have in place, and describe to CSCs the procedure to manage and respond to requests for disclosure of Personal Data by Law Enforcement Authorities according to applicable laws and regulations.The CSP must give special attention to the notification procedure to interested CSCs, unless otherwise prohibited, such as a prohibition under criminal law to preserve confidentiality of a law enforcement investigation.	Disclosure Notification	
DSP-19.1	Are processes, procedures, and technical measures defined and implemented to specify and document physical data locations, including locales where data is processed or backed up?	Yes		Managed by CloudOPs and DevOPs teams.			DSP-19	Define and implement, processes, procedures and technical measures to specify and document the physical locations of data, including any locations in which data is processed or backed up.	Data Location	
GRC-01.1	Are information governance program policies and procedures sponsored by organizational leadership established, documented, approved, communicated, applied, evaluated, and maintained?	Yes		Yes, led by Katalon CISO.						
GRC-01.2	Are the policies and procedures reviewed and updated at least annually?	Yes		Yes, led by Katalon CISO.			GRC-01	Establish, document, approve, communicate, apply, evaluate and maintain policies and procedures for an information governance program, which is sponsored by the leadership of the organization. Review and update the policies and procedures at least annually.	Governance Program Policy and Procedures	
GRC-02.1	Is there an established formal, documented, and leadership-sponsored enterprise risk management (ERM) program that includes policies and procedures for identification, evaluation, ownership, treatment, and acceptance of cloud security and privacy risks?	No		No formal ERM, to be considered for implementation			GRC-02	Establish a formal, documented, and leadership-sponsored Enterprise Risk Management (ERM) program that includes policies and procedures for identification, evaluation, ownership, treatment, and acceptance of cloud security and privacy risks.	Risk Management Program	
GRC-03.1	Are all relevant organizational policies and associated procedures reviewed at least annually, or when a substantial organizational change occurs?	Yes		Yes, at least annually.			GRC-03	Review all relevant organizational policies and associated procedures at least annually or when a substantial change occurs within the organization.	Organizational Policy Reviews	
GRC-04.1	Is an approved exception process mandated by the governance program established and followed whenever a deviation from an established policy occurs?	Yes		Yes, included as part of Katalon ISMS.			GRC-04	Establish and follow an approved exception process as mandated by the governance program whenever a deviation from an established policy occurs.	Policy Exception Process	
GRC-05.1	Has an information security program (including programs of all relevant CCM domains) been developed and implemented?	Yes		Yes, based on the ISO27001 framework.			GRC-05	Develop and implement an Information Security Program, which includes programs for all the relevant domains of the CCM.	Information Security Program	
GRC-06.1	Are roles and responsibilities for planning, implementing, operating, assessing, and improving governance programs defined and documented?	Yes		Yes, led by Katalon CISO.			GRC-06	Define and document roles and responsibilities for planning, implementing, operating, assessing, and improving governance programs.	Governance Responsibility Model	
GRC-07.1	Are all relevant standards, regulations, legal/contractual, and statutory requirements applicable to your organization identified and documented?	Yes		Yes, work in progress as footprint of customer base grows globally.			GRC-07	Identify and document all relevant standards, regulations, legal/contractual, and statutory requirements, which are applicable to your organization.	Information System Regulatory Mapping	

GRC-08.1	Is contact established and maintained with cloud-related special interest groups and other relevant entities?	NA						GRC-08	Establish and maintain contact with cloud-related special interest groups and other relevant entities in line with business context.	Special Interest Groups	Human Resources
HRS-01.1	Are background verification policies and procedures of all new employees (including but not limited to remote employees, contractors, and third parties) established, documented, approved, communicated, applied, evaluated, and maintained?	Yes		Managed via Drata/Certn.com			HRS-01	Establish, document, approve, communicate, apply, evaluate and maintain policies and procedures for background verification of all new employees (including but not limited to remote employees, contractors, and third parties) according to local laws, regulations, ethics, and contractual constraints and proportional to the data classification to be accessed, the business requirements, and acceptable risk. Review and update the policies and procedures at least annually.	Background Screening Policy and Procedures		
HRS-01.2	Are background verification policies and procedures designed according to local laws, regulations, ethics, and contractual constraints and proportional to the data classification to be accessed, business requirements, and acceptable risk?	Yes	HR onboarding department covers this.								
HRS-01.3	Are background verification policies and procedures reviewed and updated at least annually?	Yes		Yes, these are reviewed annually by HR/CISO collaboration.							
HRS-02.1	Are policies and procedures for defining allowances and conditions for the acceptable use of organizationally-owned or managed assets established, documented, approved, communicated, applied, evaluated, and maintained?	Yes	Yes, as part of AUP within the ISMS.					HRS-02	Establish, document, approve, communicate, apply, evaluate and maintain policies and procedures for defining allowances and conditions for the acceptable use of organizationally-owned or managed assets. Review and update the policies and procedures at least annually.	Acceptable Use of Technology Policy and Procedures	
HRS-02.2	Are the policies and procedures for defining allowances and conditions for the acceptable use of organizationally-owned or managed assets reviewed and updated at least annually?	Yes		Yes, at least annually.							
HRS-03.1	Are policies and procedures requiring unattended workspaces to conceal confidential data established, documented, approved, communicated, applied, evaluated, and maintained?	Yes	Screensave timeout is set for locking after idle.					HRS-03	Establish, document, approve, communicate, apply, evaluate and maintain policies and procedures that require unattended workspaces to not have openly visible confidential data. Review and update the policies and procedures at least annually.	Clean Desk Policy and Procedures	
HRS-03.2	Are policies and procedures requiring unattended workspaces to conceal confidential data reviewed and updated at least annually?	Yes		Yes, at least annually.							
HRS-04.1	Are policies and procedures to protect information accessed, processed, or stored at remote sites and locations established, documented, approved, communicated, applied, evaluated, and maintained?	Yes	Yes, governed by Katalon ISMS.					HRS-04	Establish, document, approve, communicate, apply, evaluate and maintain policies and procedures to protect information accessed, processed or stored at remote sites and locations. Review and update the policies and procedures at least annually.	Remote and Home Working Policy and Procedures	
HRS-04.2	Are policies and procedures to protect information accessed, processed, or stored at remote sites and locations reviewed and updated at least annually?	Yes		Yes, at least annually.							
HRS-05.1	Are return procedures of organizationally-owned assets by terminated employees established and documented?	Yes	Yes, managed by IT and HR.					HRS-05	Establish and document procedures for the return of organization-owned assets by terminated employees.	Asset returns	
HRS-06.1	Are procedures outlining the roles and responsibilities concerning changes in employment established, documented, and communicated to all personnel?	Yes		Yes, roles and changes are clearly defined			HRS-06	Establish, document, and communicate to all personnel the procedures outlining the roles and responsibilities concerning changes in employment.	Employment Termination		

HRS-07.I	Are employees required to sign an employment agreement before gaining access to organizational information systems, resources, and assets?	Yes		All employees must sign off on AUP and in some cases NDA and non-compete.			HRS-07	Employees sign the employee agreement prior to being granted access to organizational information systems, resources and assets.	Employment Agreement Process
HRS-08.I	Are provisions and/or terms for adherence to established information governance and security policies included within employment agreements?	Yes		Yes, terms related to the Information security policies are included within agreements.			HRS-08	The organization includes within the employment agreements provisions and/or terms for adherence to established information governance and security policies.	Employment Agreement Content
HRS-09.I	Are employee roles and responsibilities relating to information assets and security documented and communicated?	Yes		All security roles are documented.			HRS-09	Document and communicate roles and responsibilities of employees, as they relate to information assets and security.	Personnel Roles and Responsibilities
HRS-10.I	Are requirements for non-disclosure/confidentiality agreements reflecting organizational data protection needs and operational details identified, documented, and reviewed at planned intervals?	Yes		Yes, at least annually.			HRS-10	Identify, document, and review, at planned intervals, requirements for non-disclosure/confidentiality agreements reflecting the organization's needs for the protection of data and operational details.	Non-Disclosure Agreements
HRS-11.I	Is a security awareness training program for all employees of the organization established, documented, approved, communicated, applied, evaluated and maintained?	Yes		HR and Security partner to manage training for all new hires.			HRS-11	Establish, document, approve, communicate, apply, evaluate and maintain a security awareness training program for all employees of the organization and provide regular training updates.	Security Awareness Training
HRS-11.2	Are regular security awareness training updates provided?	Yes		Yes, at least annually.					
HRS-12.I	Are all employees granted access to sensitive organizational and personal data provided with appropriate security awareness training?	Yes		Yes, all employees must complete training.			HRS-12	Provide all employees with access to sensitive organizational and personal data with appropriate security awareness training and regular updates in organizational procedures, processes, and policies relating to their professional function relative to the organization.	Personal and Sensitive Data Awareness and Training
HRS-12.2	Are all employees granted access to sensitive organizational and personal data provided with regular updates in procedures, processes, and policies relating to their professional function?	Yes		Yes, all employees must review and sign off on all policies upon hire and at least annually.					
HRS-13.I	Are employees notified of their roles and responsibilities to maintain awareness and compliance with established policies, procedures, and applicable legal, statutory, or regulatory compliance obligations?	Yes		Yes, these are described within policy.			HRS-13	Make employees aware of their roles and responsibilities for maintaining awareness and compliance with established policies and procedures and applicable legal, statutory, or regulatory compliance obligations.	Compliance User Responsibility
IAM-01.I	Are identity and access management policies and procedures established, documented, approved, communicated, implemented, applied, evaluated, and maintained?	Yes		Yes, as part of data protection policies within Katalon ISMS.			IAM-01	Establish, document, approve, communicate, implement, apply, evaluate and maintain policies and procedures for identity and access management. Review and update the policies and procedures at least annually.	Identity and Access Management Policy and Procedures
IAM-01.2	Are identity and access management policies and procedures reviewed and updated at least annually?	Yes		Yes, as part of the Katalon ISMS Password Policy.					
IAM-02.I	Are strong password policies and procedures established, documented, approved, communicated, implemented, applied, evaluated, and maintained?	Yes		Yes, led by Katalon CISO.			IAM-02	Establish, document, approve, communicate, implement, apply, evaluate and maintain strong password policies and procedures. Review and update the policies and procedures at least annually.	Strong Password Policy and Procedures
IAM-02.2	Are strong password policies and procedures reviewed and updated at least annually?	Yes		Yes, at least annually.					
IAM-03.I	Is system identity information and levels of access managed, stored, and reviewed?	Yes		Currently managed by CloudOps team.			IAM-03	Manage, store, and review the information of system identities, and level of access.	Identity Inventory
IAM-04.I	Is the separation of duties principle employed when implementing information system access?	Yes		Yes, SoD is implemented where applicable.			IAM-04	Employ the separation of duties principle when implementing information system access.	Separation of Duties
IAM-05.I	Is the least privilege principle employed when implementing information system access?	Yes		Yes, business need-to-know and least privilege access is implemented.			IAM-05	Employ the least privilege principle when implementing information system access.	Least Privilege

IAM-06.1	Is a user access provisioning process defined and implemented which authorizes, records, and communicates data and assets access changes?	Yes		Yes, HR and IT collaboration via Jira.				IAM-06	Define and implement a user access provisioning process which authorizes, records, and communicates access changes to data and assets.	User Access Provisioning	Identity & Access Management
IAM-07.1	Is a process in place to de-provision or modify the access, in a timely manner, of movers / leavers or system identity changes, to effectively adopt and communicate identity and access management policies?	Yes		Yes, lifecycle management is in place for Katalon employees.				IAM-07	De-provision or respectively modify access of movers / leavers or system identity changes in a timely manner in order to effectively adopt and communicate identity and access management policies.	User Access Changes and Revocation	
IAM-08.1	Are reviews and revalidation of user access for least privilege and separation of duties completed with a frequency commensurate with organizational risk tolerance?	Yes	Yes, at least annually.					IAM-08	Review and revalidate user access for least privilege and separation of duties with a frequency that is commensurate with organizational risk tolerance.	User Access Review	
IAM-09.1	Are processes, procedures, and technical measures for the segregation of privileged access roles defined, implemented, and evaluated such that administrative data access, encryption, key management capabilities, and logging capabilities are distinct and separate?	Yes		Out of band logging is done for separation and monitoring of privileged access.				IAM-09	Define, implement and evaluate processes, procedures and technical measures for the segregation of privileged access roles such that administrative access to data, encryption and key management capabilities and logging capabilities are distinct and separated.	Segregation of Privileged Access Roles	
IAM-10.1	Is an access process defined and implemented to ensure privileged access roles and rights are granted for a limited period?	No	No Just-in-time access is currently implemented.					IAM-10	Define and implement an access process to ensure privileged access roles and rights are granted for a time limited period, and implement procedures to prevent the culmination of segregated privileged access.	Management of Privileged Access Roles	
IAM-10.2	Are procedures implemented to prevent the culmination of segregated privileged access?	Yes		Yes, access controls are in place to help prevent culmination of segregated privileges.							
IAM-11.1	Are processes and procedures for customers to participate, where applicable, in granting access for agreed, high risk as (defined by the organizational risk assessment) privileged access roles defined, implemented and evaluated?	Yes	Yes, Customer manages privileged access to Katalon apps within their organization.					IAM-11	Define, implement and evaluate processes and procedures for customers to participate, where applicable, in the granting of access for agreed, high risk (as defined by the organizational risk assessment) privileged access roles.	CSCs Approval for Agreed Privileged Access Roles	
IAM-12.1	Are processes, procedures, and technical measures to ensure the logging infrastructure is "read-only" for all with write access (including privileged access roles) defined, implemented, and evaluated?	Yes		Yes, read-only log access is configured by default to protect log data.				IAM-12	Define, implement and evaluate processes, procedures and technical measures to ensure the logging infrastructure is read-only for all with write access, including privileged access roles, and that the ability to disable it is controlled through a procedure that ensures the segregation of duties and break glass procedures.	Safeguard Logs Integrity	
IAM-12.2	Is the ability to disable the "read-only" configuration of logging infrastructure controlled through a procedure that ensures the segregation of duties and break glass procedures?	Yes	Break-glass SoD controls are in place for exceptions handling.								
IAM-13.1	Are processes, procedures, and technical measures that ensure users are identifiable through unique identification (or can associate individuals with user identification usage) defined, implemented, and evaluated?	Yes		Yes, controls are in place to enable non-repudiation.				IAM-13	Define, implement and evaluate processes, procedures and technical measures that ensure users are identifiable through unique IDs or which can associate individuals to the usage of user IDs.	Uniquely Identifiable Users	
IAM-14.1	Are processes, procedures, and technical measures for authenticating access to systems, application, and data assets including multifactor authentication for a least-privileged user and sensitive data access defined, implemented, and evaluated?	Yes	Yes, centralized IAM + MFA is implemented.					IAM-14	Define, implement and evaluate processes, procedures and technical measures for authenticating access to systems, application and data assets, including multifactor authentication for at least privileged user and sensitive data access. Adopt digital certificates or alternatives which achieve an equivalent level of security for system identities.	Strong Authentication	
IAM-14.2	Are digital certificates or alternatives that achieve an equivalent security level for system identities adopted?	No		No digital certificates are currently used for authentication. To be considered as part of roadmap.							
IAM-15.1	Are processes, procedures, and technical measures for the secure management of passwords defined, implemented, and evaluated?	Yes	Yes, via 1Password goverend by Password Policy within ISMS.					IAM-15	Define, implement and evaluate processes, procedures and technical measures for the secure management of passwords.	Passwords Management	

IAM-16.1	Are processes, procedures, and technical measures to verify access to data and system functions authorized, defined, implemented, and evaluated?	Yes		Controls are in place for data access verification.			IAM-16	Define, implement and evaluate processes, procedures and technical measures to verify access to data and system functions is authorized.	Authorization Mechanisms	
IPY-01.1	Are policies and procedures established, documented, approved, communicated, applied, evaluated, and maintained for communications between application services (e.g., APIs)?	Yes		Same is true for API access.			IPY-01	Establish, document, approve, communicate, apply, evaluate and maintain policies and procedures for interoperability and portability including requirements for: a. Communications between application interfaces b. Information processing interoperability c. Application development portability d. Information/Data exchange, usage, portability, integrity, and persistence Review and update the policies and procedures at least annually.	Interoperability and Portability Policy and Procedures	Interoperability & Portability
IPY-01.2	Are policies and procedures established, documented, approved, communicated, applied, evaluated, and maintained for information processing interoperability?	Yes		Yes, controls and guidelines are in place to enable system-system data processing.						
IPY-01.3	Are policies and procedures established, documented, approved, communicated, applied, evaluated, and maintained for application development portability?	Yes		Yes, portability considerations are included as part of SDLC Policy.						
IPY-01.4	Are policies and procedures established, documented, approved, communicated, applied, evaluated, and maintained for information/data exchange, usage, portability, integrity, and persistence?	Yes		Yes, governed by Katalon ISMS.						
IPY-01.5	Are interoperability and portability policies and procedures reviewed and updated at least annually?	Yes		Yes, led by Katalon CISO.						
IPY-02.1	Are CSCs able to programmatically retrieve their data via an application interface(s) to enable interoperability and portability?	Yes		API access is available where applicable.			IPY-02	Provide application interface(s) to CSCs so that they programmatically retrieve their data to enable interoperability and portability.	Application Interface Availability	
IPY-03.1	Are cryptographically secure and standardized network protocols implemented for the management, import, and export of data?	Yes		Yes, via SSH, SFTP, and/or HTTPS.			IPY-03	Implement cryptographically secure and standardized network protocols for the management, import and export of data.	Secure Interoperability and Portability Management	
IPY-04.1	Do agreements include provisions specifying CSC data access upon contract termination, and have the following? a. Data format b. Duration data will be stored c. Scope of the data retained and made available to the CSCs d. Data deletion policy	Yes		Yes, included in agreement as required by CSCs.			IPY-04	Agreements must include provisions specifying CSCs access to data upon contract termination and will include: a. Data format b. Length of time the data will be stored c. Scope of the data retained and made available to the CSCs d. Data deletion policy	Data Portability Contractual Obligations	
IVS-01.1	Are infrastructure and virtualization security policies and procedures established, documented, approved, communicated, applied, evaluated, and maintained?	Yes		Yes, as part of Katalon ISMS.			IVS-01	Establish, document, approve, communicate, apply, evaluate and maintain policies and procedures for infrastructure and virtualization security. Review and update the policies and procedures at least annually.	Infrastructure and Virtualization Security Policy and Procedures	
IVS-01.2	Are infrastructure and virtualization security policies and procedures reviewed and updated at least annually?	Yes		Yes, at least annually.						

IVS-02.1	Is resource availability, quality, and capacity planned and monitored in a way that delivers required system performance, as determined by the business?	Yes	Yes, monitored with Data Dog.						IVS-02	Plan and monitor the availability, quality, and adequate capacity of resources in order to deliver the required system performance as determined by the business.	Capacity and Resource Planning	Infrastructure & Virtualization Security
IVS-03.1	Are communications between environments monitored?	Yes		Monitored with DataDog and Lacework Security.				IVS-03	Monitor, encrypt and restrict communications between environments to only authenticated and authorized connections, as justified by the business. Review these configurations at least annually, and support them by a documented justification of all allowed services, protocols, ports, and compensating controls.	Network Security		
IVS-03.2	Are communications between environments encrypted?	Yes	Yes, TLS1.2+ and RSA2048									
IVS-03.3	Are communications between environments restricted to only authenticated and authorized connections, as justified by the business?	Yes		Yes, employees via VPN and CSC users via secure credentials.								
IVS-03.4	Are network configurations reviewed at least annually?	Yes	Currently managed by CloudOps team.									
IVS-03.5	Are network configurations supported by the documented justification of all allowed services, protocols, ports, and compensating controls?	Yes		Currently managed by CloudOps team.								
IVS-04.1	Is every host and guest OS, hypervisor, or infrastructure control plane hardened (according to their respective best practices) and supported by technical controls as part of a security baseline?	Yes	CIS Benchmarks are used as baselines for hardening.						IVS-04	Harden host and guest OS, hypervisor or infrastructure control plane according to their respective best practices, and supported by technical controls, as part of a security baseline.	OS Hardening and Base Controls	
IVS-05.1	Are production and non-production environments separated?	Yes		These are spearate accounts.				IVS-05	Separate production and non-production environments.	Production and Non-Production Environments	Segmentation and Segregation	
IVS-06.1	Are applications and infrastructures designed, developed, deployed, and configured such that CSP and CSC (tenant) user access and intra-tenant access is appropriately segmented, segregated, monitored, and restricted from other tenants?	Yes	Yes, logical controls are in plcae to isolate CSC data.						IVS-06	Design, develop, deploy and configure applications and infrastructures such that CSP and CSC (tenant) user access and intra-tenant access is appropriately segmented and segregated, monitored and restricted from other tenants.		
IVS-07.1	Are secure and encrypted communication channels including only up-to-date and approved protocols used when migrating servers, services, applications, or data to cloud environments?	NA		100% of workloads are already in the cloud.				IVS-07	Use secure and encrypted communication channels when migrating servers, services, applications, or data to cloud environments. Such channels must include only up-to-date and approved protocols.	Migration to Cloud Environments		
IVS-08.1	Are high-risk environments identified and documented?	Yes	High-risk environments are identified.						IVS-08	Identify and document high-risk environments.	Network Architecture Documentation	Network Defense
IVS-09.1	Are processes, procedures, and defense-in-depth techniques defined, implemented, and evaluated for protection, detection, and timely response to network-based attacks?	Yes		Yes, as part of data protection policies within Katalon ISMS.				IVS-09	Define, implement and evaluate processes, procedures and defense-in-depth techniques for protection, detection, and timely response to network-based attacks.			
LOG-01.1	Are logging and monitoring policies and procedures established, documented, approved, communicated, applied, evaluated, and maintained?	Yes	Yes, as part of Katalon ISMS.						LOG-01	Establish, document, approve, communicate, apply, evaluate and maintain policies and procedures for logging and monitoring. Review and update the policies and procedures at least annually.	Logging and Monitoring	

LOG-01.2	Are policies and procedures reviewed and updated at least annually?	Yes		Yes, at least annually.			LOG-01		Policy and Procedures	Logging and Monitoring
LOG-02.1	Are processes, procedures, and technical measures defined, implemented, and evaluated to ensure audit log security and retention?	Yes		Yes, managed by CloudOps and Security teams.			LOG-02	Define, implement and evaluate processes, procedures and technical measures to ensure the security and retention of audit logs.	Audit Logs Protection	
LOG-03.1	Are security-related events identified and monitored within applications and the underlying infrastructure?	Yes		Yes, monitored with Data Dog.			LOG-03	Identify and monitor security-related events within applications and the underlying infrastructure. Define and implement a system to generate alerts to responsible stakeholders based on such events and corresponding metrics.	Security Monitoring and Alerting	
LOG-03.2	Is a system defined and implemented to generate alerts to responsible stakeholders based on security events and their corresponding metrics?	Yes		Yes, via Lacework Security.						
LOG-04.1	Is access to audit logs restricted to authorized personnel, and are records maintained to provide unique access accountability?	Yes		Yes, configured with SSO and limited to appropriate peronnel.			LOG-04	Restrict audit logs access to authorized personnel and maintain records that provide unique access accountability.	Audit Logs Access and Accountability	
LOG-05.1	Are security audit logs monitored to detect activity outside of typical or expected patterns?	Yes		Yes, via Lacework Security.			LOG-05	Monitor security audit logs to detect activity outside of typical or expected patterns. Establish and follow a defined process to review and take appropriate and timely actions on detected anomalies.	Audit Logs Monitoring and Response	
LOG-05.2	Is a process established and followed to review and take appropriate and timely actions on detected anomalies?	Yes		Yes, email, slack and jira workflows are configured.						
LOG-06.1	Is a reliable time source being used across all relevant information processing systems?	Yes		Yes, managed via AWS.			LOG-06	Use a reliable time source across all relevant information processing systems.	Clock Synchronization	
LOG-07.1	Are logging requirements for information meta/data system events established, documented, and implemented?	Yes		All logs are currently stored, no specific requirements around log types established.			LOG-07	Establish, document and implement which information meta/data system events should be logged. Review and update the scope at least annually or whenever there is a change in the threat environment.	Logging Scope	
LOG-07.2	Is the scope reviewed and updated at least annually, or whenever there is a change in the threat environment?	Yes		Default ALL.						
LOG-08.1	Are audit records generated, and do they contain relevant security information?	Yes		Yes, all relevant security informaiton is captured in logs.			LOG-08	Generate audit records containing relevant security information.	Log Records	
LOG-09.1	Does the information system protect audit records from unauthorized access, modification, and deletion?	Yes		Yes, IAM and RBAC access is implemented.			LOG-09	The information system protects audit records from unauthorized access, modification, and deletion.	Log Protection	
LOG-10.1	Are monitoring and internal reporting capabilities established to report on cryptographic operations, encryption, and key management policies, processes, procedures, and controls?	Yes		AWS Key management reporting available.			LOG-10	Establish and maintain a monitoring and internal reporting capability over the operations of cryptographic, encryption and key management policies, processes, procedures, and controls.	Encryption Monitoring and Reporting	
LOG-11.1	Are key lifecycle management events logged and monitored to enable auditing and reporting on cryptographic keys' usage?	Yes		AWS Key Management is implemented.			LOG-11	Log and monitor key lifecycle management events to enable auditing and reporting on usage of cryptographic keys.	Transaction/Activity Logging	
LOG-12.1	Is physical access logged and monitored using an auditable access control system?	Yes		Yes, employee badge access cards are used and logged.			LOG-12	Monitor and log physical access using an auditable access control system.	Access Control Logs	
LOG-13.1	Are processes and technical measures for reporting monitoring system anomalies and failures defined, implemented, and evaluated?	Yes		Yes, anomalies detected via log monitoring.			LOG-13	Define, implement and evaluate processes, procedures and technical measures for the reporting of anomalies and failures of the monitoring system and provide immediate notification to the accountable party.	Failures and Anomalies	

LOG-13.2	Are accountable parties immediately notified about anomalies and failures?	Yes		Yes, managed by IT and OPs teams.			LOG-13		Reporting	
SEF-01.1	Are policies and procedures for security incident management, e-discovery, and cloud forensics established, documented, approved, communicated, applied, evaluated, and maintained?	Yes		Yes, included as part of Katalon ISMS.			SEF-01	Establish, document, approve, communicate, apply, evaluate and maintain policies and procedures for Security Incident Management, E-Discovery, and Cloud Forensics. Review and update the policies and procedures at least annually.	Security Incident Management Policy and Procedures	Security Incident Management, E-Discovery, & Cloud Forensics
SEF-01.2	Are policies and procedures reviewed and updated annually?	Yes		Yes, at least annually.						
SEF-02.1	Are policies and procedures for timely management of security incidents established, documented, approved, communicated, applied, evaluated, and maintained?	Yes		Yes, as part of Katalon ISMS.			SEF-02	Establish, document, approve, communicate, apply, evaluate and maintain policies and procedures for the timely management of security incidents. Review and update the policies and procedures at least annually.	Service Management Policy and Procedures	
SEF-02.2	Are policies and procedures for timely management of security incidents reviewed and updated at least annually?	Yes		Yes, led by Katalon CISO.						
SEF-03.1	Is a security incident response plan that includes relevant internal departments, impacted CSCs, and other business-critical relationships (such as supply-chain) established, documented, approved, communicated, applied, evaluated, and maintained?	Yes		Yes, as part of Katalon ISMS.			SEF-03	'Establish, document, approve, communicate, apply, evaluate and maintain a security incident response plan, which includes but is not limited to: relevant internal departments, impacted CSCs, and other business critical relationships (such as supply-chain) that may be impacted.'	Incident Response Plans	
SEF-04.1	Is the security incident response plan tested and updated for effectiveness, as necessary, at planned intervals or upon significant organizational or environmental changes?	Yes		Yes, in the form of tabletop exersices.			SEF-04	Test and update as necessary incident response plans at planned intervals or upon significant organizational or environmental changes for effectiveness.	Incident Response Testing	
SEF-05.1	Are information security incident metrics established and monitored?	Yes		Via Lacework Security			SEF-05	Establish and monitor information security incident metrics.	Incident Response Metrics	
SEF-06.1	Are processes, procedures, and technical measures supporting business processes to triage security-related events defined, implemented, and evaluated?	Yes		Yes managed by CloudOps, IT and DevOps depending on the triage scope.			SEF-06	Define, implement and evaluate processes, procedures and technical measures supporting business processes to triage security-related events.	Event Triage Processes	
SEF-07.1	Are processes, procedures, and technical measures for security breach notifications defined and implemented?	Yes		Yes, as part of Katalon ISMS Incident Response Policy.			SEF-07	Define and implement, processes, procedures and technical measures for security breach notifications. Report security breaches and assumed security breaches including any relevant supply chain breaches, as per applicable SLAs, laws and regulations.	Security Breach Notification	
SEF-07.2	Are security breaches and assumed security breaches reported (including any relevant supply chain breaches) as per applicable SLAs, laws, and regulations?	Yes		Yes, all stakeholders are notified as required.						
SEF-08.1	Are points of contact maintained for applicable regulation authorities, national and local law enforcement, and other legal jurisdictional authorities?	Yes		Yes, as part of Incident Response plan.			SEF-08	Maintain points of contact for applicable regulation authorities, national and local law enforcement, and other legal jurisdictional authorities.	Points of Contact Maintenance	
STA-01.1	Are policies and procedures implementing the shared security responsibility model (SSRM) within the organization established, documented, approved, communicated, applied, evaluated, and maintained?	Yes		Covered withing Katalon ISMS.			STA-01	Establish, document, approve, communicate, apply, evaluate and maintain policies and procedures for the application of the Shared Security Responsibility Model (SSRM) within the organization. Review and update the policies and procedures at least annually.	SSRM Policy and Procedures	
STA-01.2	Are the policies and procedures that apply the SSRM reviewed and updated annually?	Yes		Yes, at least annually.						

STA-02.I	Is the SSRM applied, documented, implemented, and managed throughout the supply chain for the cloud service offering?	Yes		Covered withing Katalon ISMS and CSC agreements			STA-02	Apply, document, implement and manage the SSRM throughout the supply chain for the cloud service offering.	SSRM Supply Chain	Supply Chain Management, Transparency, and Accountability
STA-03.I	Is the CSC given SSRM guidance detailing information about SSRM applicability throughout the supply chain?	Yes		Covered withing Katalon ISMS and CSC agreements			STA-03	Provide SSRM Guidance to the CSC detailing information about the SSRM applicability throughout the supply chain.	SSRM Guidance	
STA-04.I	Is the shared ownership and applicability of all CSA CCM controls delineated according to the SSRM for the cloud service offering?	Yes		Covered withing Katalon ISMS and CSC agreements			STA-04	Delineate the shared ownership and applicability of all CSA CCM controls according to the SSRM for the cloud service offering.	SSRM Control Ownership	
STA-05.I	Is SSRM documentation for all cloud services the organization uses reviewed and validated?	Yes		Yes, reviewed and validated by CloudOps and DevOps teams.			STA-05	Review and validate SSRM documentation for all cloud services offerings the organization uses.	SSRM Documentation Review	
STA-06.I	Are the portions of the SSRM the organization is responsible for implemented, operated, audited, or assessed?	Yes		Yes, this is implemented and reviewed accordingly.			STA-06	Implement, operate, and audit or assess the portions of the SSRM which the organization is responsible for.	SSRM Control Implementation	
STA-07.I	Is an inventory of all supply chain relationships developed and maintained?	Yes		Yes, CSC and vendor list is maintained.			STA-07	Develop and maintain an inventory of all supply chain relationships.	Supply Chain Inventory	
STA-08.I	Are risk factors associated with all organizations within the supply chain periodically reviewed by CSPs?	Yes		Yes, as part of third party risk management.			STA-08	CSPs periodically review risk factors associated with all organizations within their supply chain.	Supply Chain Risk Management	
STA-09.I	Do service agreements between CSPs and CSCs (tenants) incorporate at least the following mutually agreed upon provisions and/or terms? • Scope, characteristics, and location of business relationship and services offered • Information security requirements (including SSRM) • Change management process • Logging and monitoring capability • Incident management and communication procedures • Right to audit and third-party assessment • Service termination • Interoperability and portability requirements • Data privacy	Yes		Yes, thes items are in scope of agreement language.			STA-09	Service agreements between CSPs and CSCs (tenants) must incorporate at least the following mutually-agreed upon provisions and/or terms: • Scope, characteristics and location of business relationship and services offered • Information security requirements (including SSRM) • Change management process • Logging and monitoring capability • Incident management and communication procedures • Right to audit and third party assessment • Service termination • Interoperability and portability requirements • Data privacy	Primary Service and Contractual Agreement	
STA-10.I	Are supply chain agreements between CSPs and CSCs reviewed at least annually?	Yes		Yes, at least annually.			STA-10	Review supply chain agreements between CSPs and CSCs at least annually.	Supply Chain Agreement Review	
STA-11.I	Is there a process for conducting internal assessments at least annually to confirm the conformance and effectiveness of standards, policies, procedures, and SLA activities?	Yes		Yes, based on the NIST CSF, at least annually.			STA-11	Define and implement a process for conducting internal assessments to confirm conformance and effectiveness of standards, policies, procedures, and service level agreement activities at least annually.	Internal Compliance Testing	
STA-12.I	Are policies that require all supply chain CSPs to comply with information security, confidentiality, access control, privacy, audit, personnel policy, and service level requirements and standards implemented?	Yes		Yes suppliers are held to the same security standards at Katalon.			STA-12	Implement policies requiring all CSPs throughout the supply chain to comply with information security, confidentiality, access control, privacy, audit, personnel policy and service level requirements and standards.	Supply Chain Service Agreement Compliance	
STA-13.I	Are supply chain partner IT governance policies and procedures reviewed periodically?	Yes		Yes, at least annually.			STA-13	Periodically review the organization's supply chain partners' IT governance policies and procedures.	Supply Chain Governance Review	
STA-14.I	Is a process to conduct periodic security assessments for all supply chain organizations defined and implemented?	Yes		Yes, part of Katalon third party management Policy.			STA-14	Define and implement a process for conducting security assessments periodically for all organizations within the supply chain.	Supply Chain Data Security Assessment	
TVM-01.1	Are policies and procedures established, documented, approved, communicated, applied, evaluated, and maintained to identify, report, and prioritize the remediation of vulnerabilities to protect systems against vulnerability exploitation?	Yes		Internal SLAs are included within Katalon ISMS.			TVM-01	Establish, document, approve, communicate, apply, evaluate and maintain policies and procedures to identify, report and prioritize the remediation of vulnerabilities, in order to protect systems against vulnerability exploitation. Review and update the policies and procedures at least annually.	Threat and Vulnerability Management Policy and Procedures	
TVM-01.2	Are threat and vulnerability management policies and procedures reviewed and updated at least annually?	Yes		Yes, at least annually.						
TVM-02.I	Are policies and procedures to protect against malware on managed assets established, documented, approved, communicated, applied, evaluated, and maintained?	Yes		Yes, covered by Katalon ISMS Information Security Policy.			TVM-02	Establish, document, approve, communicate, apply, evaluate and maintain policies and procedures to protect against malware on managed assets. Review and update the policies and procedures at least annually.	Malware Protection Policy	

TVM-02.2	Are asset management and malware protection policies and procedures reviewed and updated at least annually?	Yes		Yes, at least annually.			TVM-02		and Procedures	Threat & Vulnerability Management
TVM-03.1	Are processes, procedures, and technical measures defined, implemented, and evaluated to enable scheduled and emergency responses to vulnerability identifications (based on the identified risk)?	Yes		Yes, the security teams are on alert to respond to vulnerabilities and triage accordingly.			TVM-03	Define, implement and evaluate processes, procedures and technical measures to enable both scheduled and emergency responses to vulnerability identifications, based on the identified risk.	Vulnerability Remediation Schedule	
TVM-04.1	Are processes, procedures, and technical measures defined, implemented, and evaluated to update detection tools, threat signatures, and compromise indicators weekly (or more frequent) basis?	Yes		IoC's are monitored for daily.			TVM-04	Define, implement and evaluate processes, procedures and technical measures to update detection tools, threat signatures, and indicators of compromise on a weekly, or more frequent basis.	Detection Updates	
TVM-05.1	Are processes, procedures, and technical measures defined, implemented, and evaluated to identify updates for applications that use third-party or open-source libraries (according to the organization's vulnerability management policy)?	Yes		Yes, covered by CI/CD SCA scanning.			TVM-05	Define, implement and evaluate processes, procedures and technical measures to identify updates for applications which use third party or open source libraries according to the organization's vulnerability management policy.	External Library Vulnerabilities	
TVM-06.1	Are processes, procedures, and technical measures defined, implemented, and evaluated for periodic, independent, third-party penetration testing?	Yes		Yes this is done annually.			TVM-06	Define, implement and evaluate processes, procedures and technical measures for the periodic performance of penetration testing by independent third parties.	Penetration Testing	
TVM-07.1	Are processes, procedures, and technical measures defined, implemented, and evaluated for vulnerability detection on organizationally managed assets at least monthly?	No		Vulnerability scanning is performed quarterly.			TVM-07	Define, implement and evaluate processes, procedures and technical measures for the detection of vulnerabilities on organizationally managed assets at least monthly.	Vulnerability Identification	
TVM-08.1	Is vulnerability remediation prioritized using a risk-based model from an industry-recognized framework?	Yes		Risk-based view of vulnerabilities is used for triage prioritization via scanning tools. Tenable and Lacework			TVM-08	Use a risk-based model for effective prioritization of vulnerability remediation using an industry recognized framework.	Vulnerability Prioritization	
TVM-09.1	Is a process defined and implemented to track and report vulnerability identification and remediation activities that include stakeholder notification?	Yes		Yes, reporting is provided to senior management and other stakeholders.			TVM-09	Define and implement a process for tracking and reporting vulnerability identification and remediation activities that includes stakeholder notification.	Vulnerability Management Reporting	
TVM-10.1	Are metrics for vulnerability identification and remediation established, monitored, and reported at defined intervals?	Yes		Yes, established and monitored and tied to business goals.			TVM-10	Establish, monitor and report metrics for vulnerability identification and remediation at defined intervals.	Vulnerability Management Metrics	
UEM-01.1	Are policies and procedures established, documented, approved, communicated, applied, evaluated, and maintained for all endpoints?	Yes		Yes, covered within Katalon's ISMS.			UEM-01	Establish, document, approve, communicate, apply, evaluate and maintain policies and procedures for all endpoints. Review and update the policies and procedures at least annually.	Endpoint Devices Policy and Procedures	Universal Endpoint Management
UEM-01.2	Are universal endpoint management policies and procedures reviewed and updated at least annually?	Yes		Yes, at least annually.						
UEM-02.1	Is there a defined, documented, applicable and evaluated list containing approved services, applications, and the sources of applications (stores) acceptable for use by endpoints when accessing or storing organization-managed data?	Yes		Yes, inventory management is in place for all assets.			UEM-02	Define, document, apply and evaluate a list of approved services, applications and sources of applications (stores) acceptable for use by endpoints when accessing or storing organization-managed data.	Application and Service Approval	
UEM-03.1	Is a process defined and implemented to validate endpoint device compatibility with operating systems and applications?	Yes		Validated by Product Team.			UEM-03	Define and implement a process for the validation of the endpoint device's compatibility with operating systems and applications.	Compatibility	
UEM-04.1	Is an inventory of all endpoints used and maintained to store and access company data?	Yes		Yes, currently adhoc, will improve with VMWare workspace soon.			UEM-04	Maintain an inventory of all endpoints used to store and access company data.	Endpoint Inventory	
UEM-05.1	Are processes, procedures, and technical measures defined, implemented and evaluated, to enforce policies and controls for all endpoints permitted to access systems and/or store, transmit, or process organizational data?	Yes		Yes, currently adhoc, will improve with VMWare workspace soon.			UEM-05	Define, implement and evaluate processes, procedures and technical measures to enforce policies and controls for all endpoints permitted to access systems and/or store, transmit, or process organizational data.	Endpoint Management	
UEM-06.1	Are all relevant interactive-use endpoints configured to require an automatic lock screen?	Yes		Yes, managed with Drata agent			UEM-06	Configure all relevant interactive-use endpoints to require an automatic lock screen.	Automatic Lock Screen	

UEM-07.I	Are changes to endpoint operating systems, patch levels, and/or applications managed through the organizational change management process?	No		Endpoints are configured for autoupdates. No formal change management for endpoints.			UEM-07	Manage changes to endpoint operating systems, patch levels, and/or applications through the company's change management processes.	Operating Systems
UEM-08.I	Is information protected from unauthorized disclosure on managed endpoints with storage encryption?	Yes		Yes, all endpoints have full disk encryption enabled.			UEM-08	Protect information from unauthorized disclosure on managed endpoint devices with storage encryption.	Storage Encryption
UEM-09.I	Are anti-malware detection and prevention technology services configured on managed endpoints?	Yes		Nextgen AV and EDR is deployed.			UEM-09	Configure managed endpoints with anti-malware detection and prevention technology and services.	Anti-Malware Detection and Prevention
UEM-10.I	Are software firewalls configured on managed endpoints?	No		No software firewalls are configured on endpoints.			UEM-10	Configure managed endpoints with properly configured software firewalls.	Software Firewall
UEM-11.I	Are managed endpoints configured with data loss prevention (DLP) technologies and rules per a risk assessment?	No		WorkspaceONE is currently being deployed.			UEM-11	Configure managed endpoints with Data Loss Prevention (DLP) technologies and rules in accordance with a risk assessment.	Data Loss Prevention
UEM-12.I	Are remote geolocation capabilities enabled for all managed mobile endpoints?	No		Yes, currently adhoc, will improve with VMWare workspace soon.			UEM-12	Enable remote geo-location capabilities for all managed mobile endpoints.	Remote Locate
UEM-13.I	Are processes, procedures, and technical measures defined, implemented, and evaluated to enable remote company data deletion on managed endpoint devices?	No		Yes, currently adhoc, will improve with VMWare workspace soon.			UEM-13	Define, implement and evaluate processes, procedures and technical measures to enable the deletion of company data remotely on managed endpoint devices.	Remote Wipe
UEM-14.I	Are processes, procedures, and technical and/or contractual measures defined, implemented, and evaluated to maintain proper security of third-party endpoints with access to organizational assets?	Yes		Yes, managed with Drata agent			UEM-14	Define, implement and evaluate processes, procedures and technical and/or contractual measures to maintain proper security of third-party endpoints with access to organizational assets.	Third-Party Endpoint Security Posture
End of Standard									
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